An excerpt from the new GGRC Strategic Plan (p. 3):

Welcome to Golden Gate Regional Center!

The past few years have brought a tremendous amount of change, both in our regional center system and in our world. In order to be responsive to the challenges and opportunities presented by our current climate, we offer a Strategic Plan that is responsive to the transitional period we are in.

In examining the necessary changes that come with growth, we are called to build a plan that intentionally creates the kind of organizational culture that provides excellent support to the people we serve. To accomplish that, GGRC Staff must be well supported by the agency in terms of workload and recognition.

Currently, our resources and capacity to respond (to the individuals we serve and the larger community) have been stressed to the max. The current workload for each position is too heavy. And everyone — the people we serve, families, providers and staff — are suffering from this situation.

The Plan focuses on us optimizing the lessons learned over the past 2 ½ years, while integrating the coming investments in our system. Increases in funding will add additional social workers at GGRC and rates for GGRC providers are rising. Though regional center funding is still inadequate, these long-overdue investments from the state can help GGRC become a more person-centered and responsive agency. This Strategic Plan will be a “bridge” to developing the kind of regional center the Lanterman Act describes — one that effectively meets the needs and aspirations of the people we serve and one the individuals we serve, and their families, deserve.

We envision a three-year plan that prepares our agency to partner with community agencies and entities supporting the greater connection and community participation of the people we serve. It is the intention of Golden Gate Regional Center to be a leader by engaging people served and community resources as a catalyst for social justice and equity for the individuals and families we serve.

With our deepest appreciation for the people we serve, our staff and our provider community,

_Jacy Cohen, Board Chair_
_Eric Zigman, Executive Director_