

**GOLDEN GATE REGIONAL
CENTER BOARD of DIRECTORS
MEETING
Tuesday, February 21st, 2023- 5:30 PM**

**Via Zoom Video Conference (see below)
and
In-Person at GGRC, 1355 Market Street, Suite 220, San Francisco, CA
94103**

-
-
- 5:30 pm I. **CALL TO ORDER / INTRODUCTIONS** (Jacy Cohen)
- II. **CONSENT AGENDA ITEMS** (Jacy Cohen)
- ACTION** A. Agenda (A)
- ACTION** B. Record of January 17, 2023, Meeting
- 5:40 pm III. **PUBLIC COMMENT/ANNOUNCEMENTS** (Jacy Cohen)
- 5:45 pm IV. **COMMITTEE REPORTS** (Jacy Cohen)
- A. Finance Committee (Michael Bernick)
1. Monthly Financial Statement
- V. **State Council on Developmental Disabilities – Top 5: Action and Advocacy Updates for Advancing Equity and Access for Underserved Communities**
- 6:05 pm VI. **COMMITTEE REPORTS (Continued)**
- C. Services Committee (Jacy Cohen)
1. *Equity, Access and DEIB Projects – Amanda Pyle, Community Services Director, and Arianna Cruz-Sellu, GGRC Cultural Diversity Specialist*
- D. Board Operations (Lynn Pulliam)
- ACTION** 1. Election of Prospect Board Candidate – Michael LoBue
- ACTION** 2. Election of ARCA Board Delegate
3. Summer Board Retreat

E. Service Provider Advisory Committee (Abby Yim)

F. Legislative Committee (Edith Arias)

1. ARCA Grassroots Day 2023 – March 29th (via
Zoom)”

G. Executive Committee/Chairperson’s Report (Jacy Cohen)

6:40 pm **VII. DIRECTOR’S REPORT** (Eric Zigman)

1. Feedback on ARCA's Strategic Plan
2. ARCA Budget Position

7:15 pm **VIII. EXECUTIVE SESSION**

You must RSVP to attend in-person or to receive the Zoom meeting information. To RSVP or if you have any questions, please contact Aria Alokozai at aalokozai@ggrc.org, or call 415-832-5792.



Golden Gate Regional Center

Supporting Lives of Liberty and Opportunity

BOARD of DIRECTORS MEETING
RECORD of February 21ST, 2023, 5:30 PM
VIA ZOOM CONFERENCING

PRESIDING: Jacy Cohen

DIRECTORS PRESENT: Michael Bernick Lynn Pulliam
 Hank London Tracy Bullock
 Nini Aye Abby Yim
 Andrea Fuentes

DIRECTORS ABSENT: Edith Arias

STAFF: Eric Zigman Ihsan Shagiwal
 Lop Hou Aria Alokozai
 Brenda Gonzales Arianna Cruz- Sellu
 Lisa Rosene Shea Rasmus
 Judit Trinidad

GUESTS: Maxine Paula Milam Sheraden Nicholau
 Michael LoBue Corinne Sixkiller
 JJ Khin Erika Gonzalez

CALL TO ORDER (Jacy Cohen)

Ms. Cohen called the meeting to order at 5:31 p.m. *Welcoming remarks and introductions followed. Jacy reminded the Board members that there will be an Executive session after the Board meeting tonight.*

CONSENT AGENDA ITEMS (Jacy Cohen)

ACTION A. Agenda
M/S/C (Michael Bernick / Nini Aye seconded)

ACTION B. Record of January 17th, 2023, Meeting
The Record of Meeting of January 17th, 2023 was approved.
M/S/C (Hank London motioned/ Lynn Pulliam seconded)

PUBLIC COMMENT / ANNOUNCEMENT

There were no public comments.

Finance Committee (Michael Bernick)

Monthly Financial Statement: [Financial Status as of 12/31/22]

Michael Bernick and Lop Hou reported on the currently monthly financial statement.

Operations:

After six months of operations, year to date expenditures are under budget by 12.8%. Expenditures will begin to increase as hiring of staff continues. All operations funds are expected to be fully expensed for the fiscal year over the normal course of operations.

Purchase of Services (POS) Excluding CPP:

After six months of operations, year to date expenditures are under budget by 9.7%. The estimated projected surplus is approximately \$53 million for the fiscal year. Budget projections will fluctuate as provision of services continue to revert from payments of alternative service rates back to provision of traditional services and payments of traditional service rates.

Q & A followed.

**STATE COUNCIL ON DEVELOPMENTAL DISABILITIES (SCDD), BAY AREA OFFICE
UPDATE**

Sheraden Nicholau delivered a presentation on “The Top 5: Action and Advocacy Updates for Advancing Equity and Access for Underserved communities” discussing the following points:

1. Get to know how IDD services are provided in your region, and who uses them. Each year the DDS and the regional centers work together compile and report data on the purchase of service authorization or POS, hours of services used, and total expenditures spent for a person. The data then is categorized by age, race or ethnicity, primary language, category and type of IDD and residence type of person served.
2. Advocate for service development and service flexibility that meets the needs of people in your community. Get involved in developing new service priorities with your regional center and know what would make a difference such as offering plain language, CART services or ASL in the public meetings, having the public meeting advertisement in multiple languages/materials, considering scheduling accommodations and ways people can provide feedback.
3. Know about new initiatives in CA addressing service access and equity, such as Language and Cultural Competency performance incentives and Coordinated Family Support Services Pilot Program. For 2023, DDS and regional centers have developed six areas for performance incentives: Early Start, Employment, Equity and Cultural Competency, Individual and Family Experience, Person-Centered Services Planning and Service Coordination and Regional Center Operation.
4. Know about upcoming reports addressing service access and equity. Georgetown University National Center for Cultural Competence (providing national leadership and tools on linguistic and cultural competency within systems) and the Little Hoover Commission (investigating state government operations and policy, and makes recommendations to the Legislature and the Governor) are two examples of upcoming reports that work on addressing service access and equity in California.
5. Advocate for more diversity in leadership positions and can amplify underserved voices. Help recruit talented diverse leaders with lived experiences and perspectives.

As always, Sheraden included a number of relevant resources as weblinks in her presentation. Sheraden’s presentation was well received. Q & A followed.

Eric Zigman stated that the Golden Gate Regional center greatly values the entire idea of understanding identity whether it's based on cultural, language, disability, sexual orientation, or gender. GGRC is doing internal work with regards to enhancing work environment for our staff where they can bring forth their best because of the diversity of their lived experiences. Also, GGRC is doing external work and outreach to underserved communities and diverse population in our catchment area.

Eric added that Jacy Cohen, GGRC Board Chair as well as Audrey deChadenedes, the former Board Chair had met with the DDS and the leaders of the Coordinated Family Services Pilot program and GGRC has played a significant role in informing the content of this statewide pilot program.

Services Committee (Jacy Cohen)

The Services Committee is working on the Future Planning and Listening sessions and hoping to use the information gathered from the sessions as a component of the pilot program and help family to prepare and plan for the future of their loved ones.

Jacy reported that fifteen families have responded and have shown interest in participating in the listening sessions. The committee has not heard back from the monolingual Chinese family contacts; hence, will be making additional efforts in reaching out to them and will have a separate session for them in another time. The committee is sending out surveys by email as well as by snail mail to gather information from the participants in terms of their language preference and time accommodations.

Board Education Presentation

Arianna Cruz- Sellu, GGRC Cultural Diversity Specialist presented a presentation on Service Access and Equity, explained disparity, equity, and cultural competency terminologies, and the reality of equality, equity, and justice.

Arianna shared the following points:

- Ethnicities served by GGRC during 2021-2022 included White, Hispanic, Asian, Other Ethnicity or race/multi-cultural, Black/African American, Native Hawaiian or Other Pacific Islander, and American Indian or Alaska Native.
- Access and Equity Patterns:
 - There continues to be a disparity in 22 years and older population.
 - The lowest averages of expenditure are from Asian and Hispanic people served.
 - Hispanic expenditures per capita decreased by \$189 and white people served continue to have the highest authorization averages.
- GGRC's Language Access and Cultural Competency Plan
 - GGRC's Language, Access, and Cultural Competency: there is a \$16.7 million annual funding for regional center to improve and promote Language Access and Culture Competency to better support the language needs of individual with IDD, their families and care givers.
- LACC staff – the funding helped us hire more staff in Community Services Unit at GGRC.
- LACC Plan Goals FY 22-23 (funding FY 21-22 & FY 22-23). This includes:
 - Outreach Plans Develop/Implement: to create outreach plan, outreach listening session, outreach meeting to diverse community leaders, hire LACC funded positions, deaf+ outreach and Native American outreach w/RCEB.

- Website Redesign and Advisory Panel: to identify community advisory panelists and consultants/conduct assessment of existing site, translate documents and web content and conduct community advisory panel review.
- Access office accessibility and develop response plan: identify/install needed emergency response equipment to ensure access (deaf +) and review, update, post linguistically accessible signage.
- Improve language access to the community: to identify translate/interpreter expectation for meeting use, increase number of translation/interpreter agencies
- SAE Grantees in our Catchment Area are Integrated Community Service, PRAGNYA, and Support for Families.
 - Ariana described some of the great work being done in our area by awardees of DDS' Access and Equity Grants

Arianna made an announcement that there will be a public meeting on March 6th and March 8th on Service Access and Equity that will discuss these topics further.

The presentation was well received, and Q and A followed.

Board Operations Committee (Lynn Pulliam)

Lynn Pulliam reported that the Board currently have nine Board of Directors, and the Board can have up to fifteen members.

ACTION: Election of Prospect Board Candidate: Mr. Michael LoBue:

Lynn reported that the Board Operations Committee has made a recommendation to elect Mr. Michael LoBue as the new Board Member. Jacy asked for a motion to elect Mr. LoBue.

Lynn Pulliam made a motion and Hank London seconded. There was no further discussions and the Board unanimously agreed to elect Mr. LoBue as a new GGRC Board Member. *M/S/C (Lynn Pulliam motioned/ Hank London seconded)*

ACTION - Election of ARCA Board Delegate:

Consistent with an email she had sent earlier, Jacy Cohen made an announcement that the Board needs an ARCA delegate. Jacy announced that, after emailing the board for interest in the position, only Mr. Michael LoBue has shown interest to be the Board Delegate. Jacy asked for a motion to elect Mr. LoBue as the Board Delegate for ARCA. Lynn Pulliam made a motion and Nini Aye seconded. There was no further discussions and the Board unanimously voted to elect Mr. LoBue as the new ARCA Board Delegate. *M/S/C (Lynn Pulliam motioned/ Nini Aye seconded)*

Summer Board Retreat:

Eric stated that the Board Retreat is an opportunity for Board members to learn more about the Board of Directors' Roles and Responsibilities, whistleblower policy, the Conflict of Interest, and Access, Equity and Cultural Humility. The Executive Committee and the Board operations Committee is planning to have the Summer Board Retreat in July or August this year.

Service Provider Advisory Committee (Abby Yim)

SPAC Update

Abby reported that the Service Provider Advisory Committee meets twice a month (in the first and third Tuesdays). Abby added that the GGRC staff has been very generous to consistently be joining those meetings. In this month's SPAC meeting, Eric asked for providers feedback about how the providers have been affected by the rate increases and the relationship between the rate increases in staffing. Eric was able to take this feedback back to Sacramento. These discussions encouraged conversation with regards to how providers are experiencing workforce development issues and some opportunity for the SPAC to brainstorm on ways they can still recruit talented folks to join their work. This is also a good opportunity for providers to collaborate and get feedback from GGRC.

Q and A followed.

Legislative Committee/ARCA Report (Eric Zigman for Edith Arias)

The ARCA Grassroots day is on March 29th via Zoom; it is a day of educating legislators and an opportunity to tell legislators about your inputs, experiences and what is needed to help benefit the people we serve. Eric prompted the Board members to contact him if they are interested in participating in the Grassroots day.

Eric shared details and spoke about the assembly bill 649, an ARCA-Sponsored bill that has to do with making access to services easier for individuals and families, by rolling back a cost savings measure of 2008/2009 where individuals and families have to appeal denials of agencies providing “generic services” when the chances of prevailing are slim.

Q & A followed.

Executive Committee/Chairperson's Report (Jacy Cohen)

Jacy Cohen reported that the Executive Committee met this month and created the Board agenda for this meeting.

Jacy shared that the People's Caucus Committee meeting has been cancelled while we actively recruit new Board members this month. We are hoping to have the new potential board members that are being interviewed in the next couple of weeks. The potential board members will be asked to join the People's Caucus Committee meeting in March.

Director's Report (Eric Zigman)

Feedback on ARCA's Strategic Plan

Eric briefly spoke about ARCA's three-year Strategic Plan and shared that he highlighted the leading efforts to modernize and update the core staffing formula in ARCA Board of Directors meeting. Eric added that Alex Madrid, former GGRC Board Member and ARCA Delegate, had a major influence on ARCA's Strategic Plan and underscored the importance of hearing the voices of people-served and to enable them to have leadership opportunities. Eric prompted the Board to share their feedback on ARCA's Strategic Plan by the end of March.

Michael LoBue stated that he will share his feedback by the end of this month.

ARCA Budget Position

Eric briefly spoke about ARCA's Budget position - Department of Developmental Services (4300) – Governor's 2023-24 Proposed Budget. Eric added that “quality outcomes cannot be achieved without a

GOLDEN GATE REGIONAL CENTER
RECORD of MEETING –
February 21st, 2023

foundation of fiscal sustainability” and underscored the following points from ARCA’s document on the budget position:

- Continuing the Momentum – reflecting on lessons learned from the Pandemic.
- Advancing Sustainability – working towards reducing caseload ratios, funding social worker hiring for regional center and keeping service provider rate models current.
- Removing Barriers to Access – elimination of family fees and having fewer administrative burdens.
- Strengthening Actionable Data – having comprehensive data systems and equitable access to services.
- Targeted Support for Complex Population – better support for foster youth, building expertise in autism and strengthening the “safety net” for those with challenging behaviors.

The Board Meeting adjourned to the Executive Session to discuss at 7:30 pm to discuss a matter related to real estate, specifically an office lease.

Respectfully Submitted,
Aria Alokozai
Executive Assistant