

**GOLDEN GATE REGIONAL CENTER
BOARD of DIRECTORS MEETING
Tuesday, November 15, 2022- 5:30 PM**

**Via Zoom Video Conference (see below) and
In-Person at GGRC, 1355 Market Street, Suite 220, San Francisco, CA 94103**

5:30 pm I. **CALL TO ORDER / INTRODUCTIONS** (Jacy Cohen)
 A. Alice Gibeau Award

ACTION
ACTION

 II. **CONSENT AGENDA ITEMS** (Jacy Cohen)
 A. Agenda (A)
 B. Record of October 18, 2022, Meeting

5:40 pm III. **PUBLIC COMMENT/ANNOUNCEMENTS** (Jacy Cohen)

5:45 pm IV. **COMMITTEE REPORTS** (Jacy Cohen)
 A. Finance Committee (Michael Bernick)
 1. Monthly Financial Statements
ACTION 2. Independent Audit of GGRC
 B. People’s Caucus (Alex Madrid/Abby Yim)

V. State Council on Developmental Disabilities – The Top 5

C. Services Committee (Jacy Cohen)
 1. *The Challenges of Returning to In-Person Services for Non-Residential Supports - the end of Alternative Services, Tailored Day Services and the evolution of service models – Amanda Pyle*

D. Board Operations (Lynn Pulliam)

E. Service Provider Advisory Committee (Abigail Yim)

F. Legislative Committee (Edith Arias)

G. Executive Committee/Chairperson’s Report (Jacy Cohen)

6:30 pm VI. **ARCA REPORTS** (Alex Madrid)

6:40 pm VII. **DIRECTOR’S REPORT** (Eric Zigman)

A. Response to the Little Hoover Commission

7:15 pm **VIII. EXECUTIVE SESSION** (if necessary)

You must RSVP to attend in-person or to receive the Zoom meeting information. To RSVP or if you have any questions, please contact Aria Alokozai at aalokozai@ggrc.org, or call 415-832-5792.



Golden Gate Regional Center

Supporting Lives of Liberty and Opportunity

BOARD of DIRECTORS MEETING
RECORD of November 15th, 2022, 5:30 PM
VIA ZOOM CONFERENCING

PRESIDING: Jacy Cohen

DIRECTORS PRESENT: Edith Arias Alex Madrid
Michael Bernick Lynn Pulliam
Hank London Tracy Bullock
Nini Aye

DIRECTORS ABSENT: Abby Yim
Andrea Fuentes

STAFF: Eric Zigman Ihsan Shagiwal
Lop Hou Aria Alokozai
Brenda Gonzales Amanda Pyle
Lisa Rosene Grace Soriano-Smith

GUESTS: Maxine Paula Milam Sheraden Nicholau
Michael LoBue Lisa Ann Carbone
Kate O'Conner

CALL TO ORDER (Jacy Cohen)

Ms. Cohen called the meeting to order at 5:35 p.m. Welcoming remarks and introductions followed.

CONSENT AGENDA ITEMS (Jacy Cohen)

ACTION A. Agenda

The agenda for tonight's meeting was approved.

M/S/C (Alex Madrid/ Lynn Pulliam seconded)

ACTION B. Record of Oct 18th, 2022, Meeting

The Record of Meeting of Oct 18th, 2022 was approved.

M/S/C (Michael Bernick motioned/ Alex Madrid seconded)

PUBLIC COMMENT / ANNOUNCEMENT

Jacy Cohen shared about GGRC's All Staff meeting and presenting the Alice Gibeau Award to this year's recipient, Grace Soriano-Smith, GGRC's Operation's Manager. Jacy shared some background on Alice Gibeau and the history of the Award.

Michael Bernick shared about Eric Zigman's interview on [AASCEND television show, "Life on the Autism Spectrum"](#). an online show. Eric discussed the background of disability services and GGRC's goals moving forward.

Finance Committee (Michael Bernick)

Monthly Financial Statement: as of September 30, 2022

Operations:

After three months of operations, year-to-date expenditures are underbudget by 6.6%. Expenditure will begin to increase as the hiring of staff continues. All operations funds are expected to be fully expensed for the fiscal year over the normal course of operations.

Purchase of Services (POS) Excluding CPP:

After three months of operations, year to date expenditures are under budget by 5.5%. The estimated projected surplus is approximately \$61 million for the fiscal year. Budget projections will fluctuate as provision of services continue to revert from payments of alternative service rates back to provision of traditional services and payments of traditional service rates.

Lop Hou reported that our financial statements, balance sheet and other financial documents have been reviewed by our annual fiscal Audits and we received a clean and unqualified opinion.

Lop added that the Finance Committee had an Executive session and met with the Auditors. The Committee then made a recommendation to the Board of Directors to accept and approve the independent Audit.

Independent Audit of GGRC for Board Approval:

The Board of Directors were requested to make a motion to approve the Independent Audit.

M/S/C (Hank London motioned/ Nini Aye seconded)

The Board unanimously agreed to approve the Independent Audit.

People’s Caucus (Alex Madrid)

Alex Madrid reported that the People’s Caucus Committee met today and discussed issues around transportation and Tailored Day services

STATE COUNCIL ON DEVELOPMENTAL DISABILITIES (SCDD), BAY AREA OFFICE UPDATE

Sheraden Nicholau delivered a presentation on “The Top 5: Understanding Service Shifts & Considerations for Increased In-person Services”

1. Know how IDD services shifted for many people starting in 2020. People served and their families needed different kinds of support and services when COVID-19 pandemic started in 2020. The services included development of alternative services for non-residential services, shifts in service billing, hybrid services, participant-directed services, certain requirement waiver access to personal protective equipment and more.

2. Hear feedback from Californians about their experiences with shifted remote/virtual or hybrid services. Find ways to hear from people with IDD about their experiences, especially about online/remote services, hybrid services, additional services, and changes in their residential homes.
3. Know what shifts in IDD services and supports are happening at the end of 2022. Ways to explore the upcoming changes in services includes 2022 Trailer Bill Language and community experiences to explore what’s happening for Californians with IDD.
4. Know how services adaptability and flexibility meets the needs of underserved people in your community and culturally responsive IDD services offering for many Californians.
5. Advocate for funding the type of services and supports you and your community needs. Appropriate funding, accessibility and adaptability based on the service recipient’ s preference is key for better services delivery and support.

Sheraden’s presentation was received.

Services Committee (Jacy Cohen)

Jacy Cohen reported that the Services Committee is making thoughtful progress. At our November meeting, Amanda Pyle suggested that Jacy connect with Arianna Sellu-Cruz, GGRC's Cultural Diversity Specialist. Arianna is able to help through GGRC’s recently-approved Language Access and Cultural Competency Plan activities. Jacy added that she will be discussing ways we can use some of the activities for future planning listening sessions. A future topic of discussion will be the “Role of Siblings in the Future Planning Process” as they can be a great resource and support for their siblings with IDD and family members. Jacy added that siblings may or may not play an important role in the care and support of their sisters or brothers but may want to be involved in the process and discuss the role they are willing to play.

Board Education Presentation

Challenges of Returning to In-Person Services for Non-Residential Supports - the end of Alternative Services, Tailored Day Services, and the evolution of service models – Amanda Pyle

Amanda Pyle spoke about the following points:

- All Non-residential Alternative services will end by December 31, 2022, and we have seen varied success rate in terms of service satisfaction and varied interest from some individuals in continuing remote services.
- Tailored Day Services have been expanded to include remote services delivery. Tailored Day Services must be individualized, focused on what the person is looking for and approved six months at a time.
- California State of Emergency due to COVID-19 is slated to end on February 28, 2023. We are keeping an eye for promised, forthcoming guidance from DDS, and we are working collaboratively with community services directors from other regional centers to support this transition.
- Challenges Faced:
 - We hear about fear of returning due to Covid-19 from individuals served, families and providers.

- Transportation Challenges: we are working with providers regarding transportation challenges and driver shortage.
- Employment and day services face lack of staffing, cost of overtime, reduced monthly funding due to reduced capacity, absences, and staffing shortage.
- Individual planning & POS changes.
- Day/Employment Services Survey: in the Survey the Day Programs were asked whether they anticipate being able to service all individuals that want to return to in-person services. 63.3% answered “Yes”, whereas 36.7% responded “No”. Day Programs were also asked whether there will be a change to their traditional services enrollment capacity or staffing ratio. 71.4% responded “Yes” and 28.6% responded “No”. The survey also indicated that direct staff shortage is among the main (57.1%) reasons Day Services will not be able to return to in person services to all individuals that would like to return.
- GGRC Response: GGRC is working on surveying all Day and Employment Services Providers. Letters were sent to Non-residential Service Providers and Residential Service Providers, supporting Tailored Day Services interest. We continue to meet twice a month with the Service Providers Advisory Committee. In addition, work continues on streamlining emails support for individualized provider outreach.

Q and A followed.

Board Operations Committee (Lynn Pulliam/Alex Madrid)

Lynn reported that we currently have three Board candidates and are working towards scheduling interviews in January 2023. Eric added that we are still looking for more potential Board members.

Service Provider Advisory Committee (Kate O’Conner for Abby Yim)

SPAC & COVID Update

Kate O’Conner reported that SPAC members have been working on the purpose, identity, and the strategic direction of the Service Provider Advisory Committee. The committee is also looking at the structure of the committee and roles and responsibilities of the voting members.

The committee is also looking to have a Steering committee meeting once per month to discuss resource sharing and action plans to help outreach to, and involve, more Service Providers.

Legislative Committee/ARCA Report (Edith Arias)

Edith Arias had no legislative Committee Reports this month.

Eric shared that he met with Assembly member, Mark Berman’s staff and Senator Becker’s staff. As part of this visit scheduled by GGRC’s AdvoCats, Eric and the AdvoCat representatives talked about the vital importance of modernizing the Core Staffing Formula to regional centers and accelerating provider rate setting methodology improvements in our area. Audrey DeChadendes still chairs the AdvoCats.

Q & A followed.

Executive Committee/Chairperson's Report (Jacy Cohen)

The Executive Committee met and created this board agenda. No other items to report.

ARCA Report (Alex Madrid)

Alex reported that he attended the ARCA meeting as GGRC's Board delegate representing the board and the voice of people served. He said the meeting focused on strategic planning for ARCA's next three years, and topics were wide ranging and informative.

Eric added that Alex's presence at the ARCA meeting as a Board delegate affected the trajectory and content of the strategic plan for ARCA, particularly, how important it is to represent the voices of people served in ARCA's three-year plan.

Director's Report (Eric Zigman)

Response to the Little Hoover Commission:

Eric highlighted that the Little Hoover Commission held its fourth and final hearing last Thursday, November 10th focusing on California Developmental Disability System. Eric shared that The Little Hoover Commission is a group of former and current state Senate and Assembly Members who are looking at the developmental disability system, particularly around equity and access to services. Many, including Eric, were very disappointed with the Commission's weak attempts to bring in a fair and balanced view of the system, making many assumptions based on little "evidence." The issue of access for underserved communities remains an extremely important and complex one, and he hopes that future examinations will bring in more robust data from the 400,000 people served.

Eric briefly highlighted ARCA recommendations for Little Hoover Commission on California Developmental Disability System document (which is in the board packet). In the document, ARCA recommends focusing on these issues:

- Systemic barriers to service access
- Building up system capacity
- Learning from (and gathering better data about) racial, ethnic, and linguistic equity initiatives
- Proposing opportunities for greater consistency between regional centers, that can be done in a way at ARCA, without adding more government-directed bureaucracy (which has been called out as a significant problem by Commission members and testimony).

All Staff Meeting:

Eric highlighted that GGRC held an All Staff Meeting this month by Zoom where Jacy Cohen, GGRC Board Chair, spoke as the Board representative. Eric appreciated Board's support at the All-Staff meeting as well as all the board support for GGRC's diligent staff members.

The Board Meeting adjourned at 7:30 pm.

Respectfully Submitted,
Aria Alokozai
Executive Assistant