

## Golden Gate Regional Center

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## Performance Report for Golden Gate Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Golden Gate Regional Center (GGRC) we served about 9,850 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At GGRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we continued to make incremental progress (or maintain our achievements) in the five "Regional Center Goals" displayed in the chart on the following page. Importantly, nearly all of the individuals we used to serve in Developmental Centers have transitioned to new lives and homes in community settings and over 99% of all children continue to live with their families.

Of course, we still need to improve in meeting statewide averages in some of these categories. In particular we have a particular challenge in reducing the percentage of adults in facilities greater than 6 beds. Though GGRC has for decades emphasized smaller residential settings we have a couple of 50-100 year old agencies with bigger living arrangements. These settings have much history and current support from residents and families alike, but these agencies continue to push forward on person-centered ways of making sure the experience of the residents is not restrained by the size of the living arrangements. GGRC continues to emphasize smaller settings and independent living situations, despite the significant challenges of our high cost area and its impact on housing availability.

We hope this report helps you learn more about GGRC. If you have any questions or comments, please contact us!

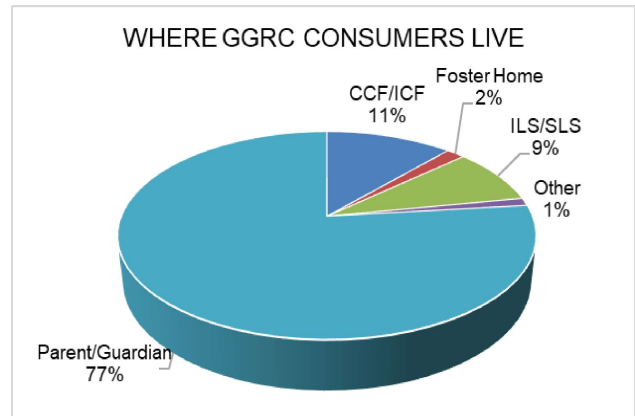
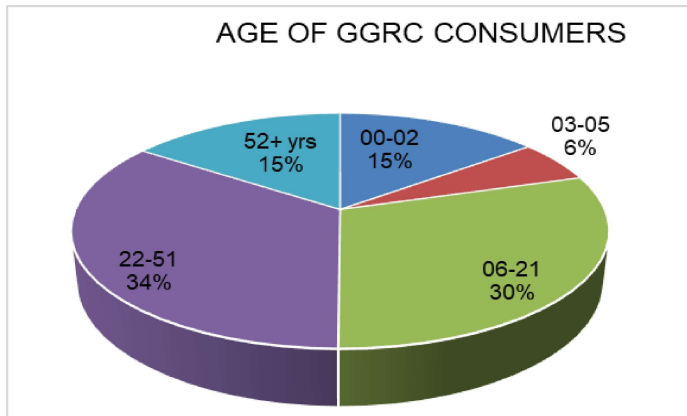
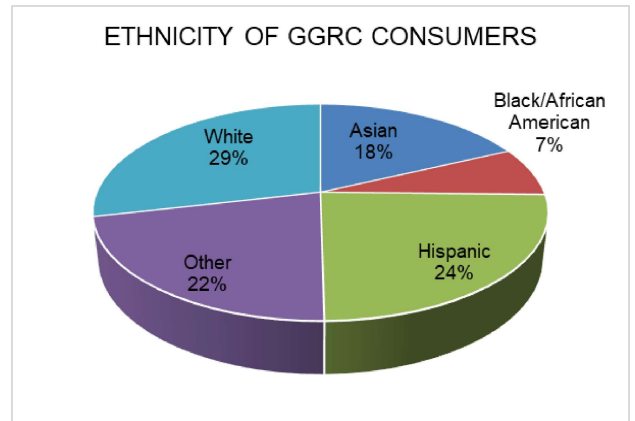
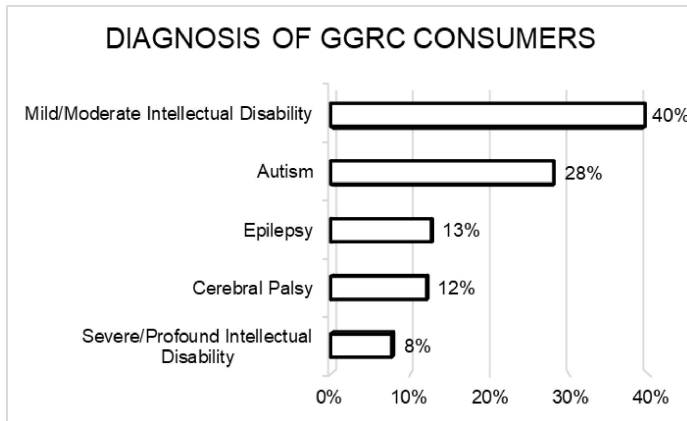
This report is a summary. For more information about the regional center, please go to: [www.ggrc.org](http://www.ggrc.org) or contact me at 415-832-5516.



Executive Director, Golden Gate Regional Center

### Who uses GGRC?

These charts tell you about who GGRC consumers are and where they live.



## How well is GGRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how GGRC was doing at the end of 2021, and the second column shows how GGRC was doing at the end of 2022.

To see how GGRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2021		December 2022	
	State Average	GGRC	State Average	GGRC
Fewer consumers live in developmental centers	0.06%	0.12%	0.06%	0.11%
More children live with families	99.58%	99.36%	99.61%	99.59%
More adults live in home settings	82.50%	77.73%	83.01%	77.96%
Fewer children live in large facilities (more than 6 people)	0.03%	0.00%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.78%	2.35%	1.67%	2.41%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did GGRC meet DDS standards?

Read below to see how well GGRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	98.40%	93.99%
Intake/Assessment timelines for consumers age 3 or older met	92.72%	94.38%
IPP ( <i>Individual Program Plan</i> ) requirements met	N/A	99.72%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	76.5%	87.9%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

GGRC did fairly well on the compliance measures again this year. Though improvement is warranted in the CDER/ESR updating process and the IFSP requirements, these are DIRECTLY related to the lack of adequate funding provided by the state. The modernization of our funding allocation (called the Core Staffing Formula) is absolutely necessary to improve in these areas – and fulfill the promise of the Lanterman Act.

On the following page (page four), you will see that GGRC continues to have a strong showing in supporting the competitive, integrated employment (CIE) of those we serve. However the impact of the pandemic shows a drop in the raw numbers of individuals with earned income served by GGRC as well as statewide. We are pleased that average annual wages of those we support are 25% higher than the statewide average.

Additionally, GGRC's performance on the "Percentage of consumers with earned income" remained much higher than the state averages. While many, many more individuals served deserve to have employment opportunities, GGRC's strong showing in this measure underscores our continuing efforts to increase employment opportunities and income for those we serve. Severe challenges in service provider job developer and job coach hiring and compensation in our area have had a significant and negative impact in both CIE and Paid Internship programs. A policy decision to accelerate promised rate increases for those services (due in July 2024) would help address this issue and get more of the people we serve into jobs of their choosing.

## How well is GGRC doing at getting consumers working?

The chart below shows how well GGRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period				
	CA	GGRC	CA	GGRC	
<b>Consumer Earned Income ( Age 16 to 64 years):</b> Data Source: Employment Development Department	Jan through Dec 2020		Jan through Dec 2021		
Quarterly number of consumers with earned income	28,989	1,087	27,180	884	
Percentage of consumers with earned income	15.22%	18.69%	13.88%	15.02%	
Average annual wages	\$8,949	\$11,744	\$11,888	\$14,879	
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: American Community Survey, five-year estimate	2020		2021		
	\$26,794		\$30,783		
<b>National Core Indicator Adult Consumer Survey</b>	July 2017-June 2018		July 2020-June 2021		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	24%	35%	N/A	
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2020-21		2021-22		
	CA Average	GGRC	CA Average	GGRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	2	1,527	71	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	14%	5%	12%	1%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$14.25	\$16.00	\$15.08	\$16.00	
Average hours worked per week for adults who participated in a Paid Internship Program	17	13	15	10.32	
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$14.81	\$16.16	\$15.63	\$16.94	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	23	19	22	18	
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$1,500/\$3,000	17	14	25	18
	\$1,250/\$2,500	19	11	42	35
	\$1,000/\$2,000	33	24	55	39

\*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

\*\* Competitive integrated employment incentive milestone payments increased effective July 1, 2021 until June 30, 2025.

## How well is GGRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22
Home	✔ 0.75	✔ 1.00	⚠ 0.74	✔ 0.75	✔ 0.76	⚠ 0.74	⚠ 0.73	⚠ 0.73	⚠ 0.65	⚠ 0.73	⚠ 0.70	⚠ 0.66	⚠ 0.67	⚠ 0.61
ILS/SLS	✔ 1.00	⚠ 0.72	✔ 0.88	✔ 0.88	✔ 0.82	✔ 0.79	✔ 0.82	✔ 0.79	✘ 0.48	⚠ 0.71	✔ 0.82	✔ 0.82	✔ 0.83	✔ 0.85
Institutions	N/A	N/A	✔ 1.00	✘ 0.38	✘ 0.37	✔ 0.81	✘ 0.40	✔ 1.00	✔ 1.00	✔ 1.00	✔ 1.00	✘ 0.28	✘ 0.11	✔ 0.78
Residential	✔ 0.87	✔ 0.84	✔ 0.90	✔ 0.88	✔ 0.88	✔ 0.87	✔ 0.88	✔ 0.88	✔ 0.88	✔ 0.94	✔ 0.88	✔ 0.88	✔ 0.90	✔ 0.88
Med/Rehab/Psych	N/A	N/A	⚠ 0.69	⚠ 0.71	✔ 0.89	✔ 0.92	✔ 0.92	✔ 0.94	N/A	N/A	✔ 0.85	✔ 0.88	✔ 1.00	✔ 0.87
Other	N/A	N/A	⚠ 0.73	✔ 0.82	✔ 0.90	⚠ 0.66	⚠ 0.71	✔ 0.83	✘ 0.48	⚠ 0.54	⚠ 0.68	✔ 0.84	✘ 0.38	✔ 0.75

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 4) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Per capita purchase of service expenditures by individual's primary language  
(for primary languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2020-21	2021-22	2020-21	2021-22
English	7,450	7,738	\$39,621	\$39,632
Spanish	1,837	1,937	\$13,665	\$13,934
Cantonese Chinese	687	685	\$23,197	\$25,040
Tagalog	176	169	\$27,843	\$28,236
Mandarin Chinese	80	84	\$20,500	\$21,684
Vietnamese	78	71	\$16,772	\$16,234
Arabic	54	55	\$20,661	\$26,208
Russian	50	51	\$37,917	\$38,542
Other Asian	39	42	\$25,792	\$25,669
American Sign Language	28	36	\$57,383	\$59,319
All Other Languages	35	35	\$39,254	\$42,899

**Want more information?**

To see the complete report, go to: [www.ggrc.org](http://www.ggrc.org)

Or contact Eric Zigman at 415-546-9222