



# Golden Gate Regional Center

## NOVEMBER 2020 BILLING OPTIONS FOR NON –RESIDENTIAL SERVICES (including SLS)

- I. Traditional Services provided in person or remote/alternate location, please bill actual attendance. Please keep records/documentation that supports your submitted billings for audit purposes.
  
- II. Alternative Service Delivery:
  - Latest DDS Update on Monthly Rates for Alternative Non-residential Services. Please click [here](#).
  - **Non-residential Service Providers please refer to the August 31, 2020 DDS Notice on Policies and Procedures for Utilizing Alternative Non-residential Services During the COVID-19 State of Emergency. Please click [here](#).**
  - Provider can only bill for individuals who received Alternative Services and provider has complied with Section V of the DDS Notice.
  - The individual's average monthly attendance is calculated using the past 12-month period effective from March 4, 2020 (the effective date of the State of Emergency) and submit the billing as usual. Use the period from March 2019 to February 2020 as the 12-month period to calculate the average attendance.
  - Provider is required to keep records/documentation that supports your submitted billings for audit purposes.

Please continue to monitor the e-billing website and [www.ggrc.org](http://www.ggrc.org) for updates.

Thank you for your continued support of our individuals during this unprecedented critical time. Please stay safe and healthy.

Best Regards,

*Lop Hou*

Lop Hou  
Chief Financial Officer

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*Supporting Lives of Liberty and Opportunity*

[www.ggrc.org](http://www.ggrc.org)

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