Golden Gate Regional Center

Supporting Lives of Liberty and Opportunity

MEMORANDUM

Date: November 23, 2026
To: All GGRC Service Providers
From: Community Services Department
Subject: Severe Weather Advisory – Safety, Emergency Preparedness, and Service Continuity

Dear Service Providers,

Golden Gate Regional Center (GGRC) would like to remind our provider community to take appropriate precautions in response to weather warnings issued throughout the Bay Area.

The National Weather Service has issued warnings for coastal flooding and hazardous conditions during Thanksgiving week. These conditions may result in localized flooding, road closures, power outages, and disruptions to transportation and services.

The health and safety of individuals receiving services remains our highest priority. We ask all service providers to remain vigilant and take the following precautions:

1. **Monitor Weather Conditions:** Stay informed of National Weather Service advisories and local emergency notifications. Follow instructions issued by local authorities.
2. **Review Emergency Preparedness Plans:** Ensure emergency procedures, evacuation plans, emergency contacts, and necessary supplies are current and readily accessible.
3. **Prioritize Individual Safety:** Evaluate potential risks to individuals receiving services, particularly those who rely on medical equipment, require mobility assistance, or may need additional support during an emergency.
4. **Evaluate Transportation and Community Activities:** Monitor road conditions and flooding risks. Adjust transportation schedules, community outings, or program operations as necessary to ensure safety.
5. **Prepare for Potential Service Disruptions:** Review staffing contingency plans and make arrangements to maintain essential supports in the event of power outages, transportation difficulties, or staffing shortages.
6. **Communicate with GGRC:** Notify the appropriate GGRC service coordinator or department if weather conditions significantly impact your ability to provide services, require relocation or evacuation, or create immediate concerns regarding an individual's health and safety. Continue to follow applicable Special Incident Reporting requirements.

Emergency Billing and Service Disruptions

Please note that the issuance of a weather advisory or warning does not automatically authorize emergency billing, reimbursement for program closures, or additional service payments.

Emergency billing provisions apply only under specific circumstances and in accordance with Department of Developmental Services (DDS) requirements. For example, billing for qualifying absences from nonresidential services during a declared State of Emergency requires authorization from DDS and must meet applicable regulatory conditions.

Any requests for additional funding or emergency-related service adjustments must be reviewed and authorized as appropriate by GGRC and, when required, DDS. Providers should not assume that weather-related disruptions automatically qualify for reimbursement.

GGRC will communicate any additional billing guidance if emergency provisions are activated.

Additional Resources

- National Weather Service: https://www.weather.gov/mtr/
- DDS Emergency Preparedness Resources: https://www.dds.ca.gov/rc/vendor-provider/emergency-preparedness-provider/

We recognize that weather conditions may vary throughout San Francisco, San Mateo, and Marin counties. Providers should exercise appropriate judgment based on local circumstances and the needs of the individuals they serve.

Thank you for your continued dedication and for taking the necessary precautions to keep individuals safe during challenging weather conditions.



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